

CATEGORY FIVE- QUALITY AMBASSADOR OF THE YEAR

MCIT/RQID/20/110/F05



Eswatini Quality Awards

Entry Form

2024

Category Five

Quality Ambassador of the Year

CATEGORY FIVE- QUALITY AMBASSADOR OF THE YEAR

A. INDIVIDUAL NAME: _____

B. NOMINATING PERSON/ORGANIZATION: _____

C. POSITION IN ORGANIZATION: _____

D. CONTACT DETAILS

OFFICE : _____

MOBILE : _____

FAX : _____

EMAIL : _____

PHYSICAL ADDRESS : _____

POSTAL ADDRESS : _____

WEBSITE : _____

E. PROVIDE A BRIEF SUMMARY OF YOUR BIOGRAPHY:

F. WARRANTY

I hereby submit my entry for the Eswatini Annual Quality Awards and agree to the terms and conditions of the award program as stipulated in the entry form. I warrant that I am authorized to act and sign that all information provided in this entry submission is, to the best of my knowledge, true and correct. Falsified information will lead to disqualification of entrants.

NAME:

SIGNATURE:

DATE:

TERMS AND CONDITIONS

- A. Documentation:** All Eswatini Quality Awards Entry forms required to accept the submission must be filled in completely. The body of the submission, without attachments may not exceed 20 pages.
- B. Supporting Evidence:** Current supporting documents must be attached, preferably not more than one year old No limit to supporting evidence (attachments).
- C. Evaluation and Scoring:**
 - 1. Submissions must be aligned to the aspects of evaluations as outlined in the information checklist.
 - 2. Marks are awarded for presentation; therefore, the general presentation must be given due attention.
 - 3. The judges reserve the right not to award a winner in a category, when a score of less than 70% is achieved.
- D. Submissions:** Electronic and hard copy submissions will be accepted. For electronic submissions, evidence must be provided through hyperlinking of files.

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For hard copies submission evidence must be provided and clearly marked as annexes.

E. Deadline for submissions is 12 noon, 30th September 2024 for both hardcopy and online submission.

F. Address for Submissions:

Physical Address

Regulatory and Quality Infrastructure Development Department
Gwamile Street
DPMs Office Premises
P.O. Box 451
Tel: 2404 7509/10
Mbabane, Eswatini
rqid@swazi.net

Contact Person

Phindile Priscilla Dlamini – phindilepriscilla@rqid.net
Zanele Mthembu – zanelecynthia@rqid.net
Sybil Sthembiso Dlamini – sybilsthemviso@rqid.net

G. Adjudication Process:

1. Adjudication process will take not less than 2 weeks.
2. The judge's decision is final.
3. The winners in each category will be notified by the relevant contact person from the RQID Department.

Information Checklist
(Based on the Evaluation Criteria)

(Please remember that the suggested evidence is not exhaustive)

1. How has the candidate contributed towards Quality (Standardization, Accreditation, Technical Regulations and Metrology) at national level? (45)

- Describe and provide your educational background (professional training) and skills pertaining to quality and other related areas, i.e. type and level of education acquired and the type and number of special professional qualifications and trainings attained. (10)
- What fields are you operating in and the number of years in service? (5)
- Describe and provide evidence of the extent of your services at National level at large. (15)
- Describe and provide evidence of any quality related presentations made in seminars, webinars, conferences etc. (10)
- Describe and provide evidence of any quality related articles/papers/books published in any platform. (5)

2. What was the effect of the candidate's contribution? (37)

- Describe and provide evidence of relevant projects and assignments with significant results/achievements through application of quality related concepts/methods. Evidence must cover but not limited to the following: (20)
 - Customer satisfaction
 - Leadership
 - Innovation in application of quality tools and techniques
 - People engagement
 - Supplier relationship management
 - Sustainable development
 - Benefits to society and quality of life

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- Any other awards or any other form of recognition received in the professional life of the candidate apart from the National Quality awards (2)
- Describe and provide evidence of how you have contributed to the development of the national quality infrastructure such as assisting with the implementation of quality management systems outside your organization, provide trainings/consulting/policy development, etc. (10)
- Demonstration of commitment and motivation towards the National Quality Agenda (5)

3. Why do you think you are the best candidate for the Eswatini Annual Quality Awards, Quality Ambassador of the Year Category? (25)

- Provide a motivation letter and attach supporting evidence including the extent of the influence beyond organization level (10)
- Demonstration of commitment and motivation towards productivity and competitiveness through quality advancement. (15)